Advanced customization and integration

- Branding your platform: white-label WeSolve
  - Customize the visual appearance
  - Set-up custom domain
  - Use custom authentication system
  - Use custom email provider
- Integrating external authentication systems
  - Configure external Google login
  - Configure external Facebook login
  - Configure external Microsoft login
  - Configure external OpenId Connect login
- Expanding functionality with third-party integrations
  - External integration through webhooks
- Setting up SMS notifications
- Personalizing design with custom CSS

Branding your platform: white-label WeSolve

Customize the visual appearance

Set-up custom domain

Use custom authentication system

Use custom email provider

Integrating external authentication systems

Configure external Google login

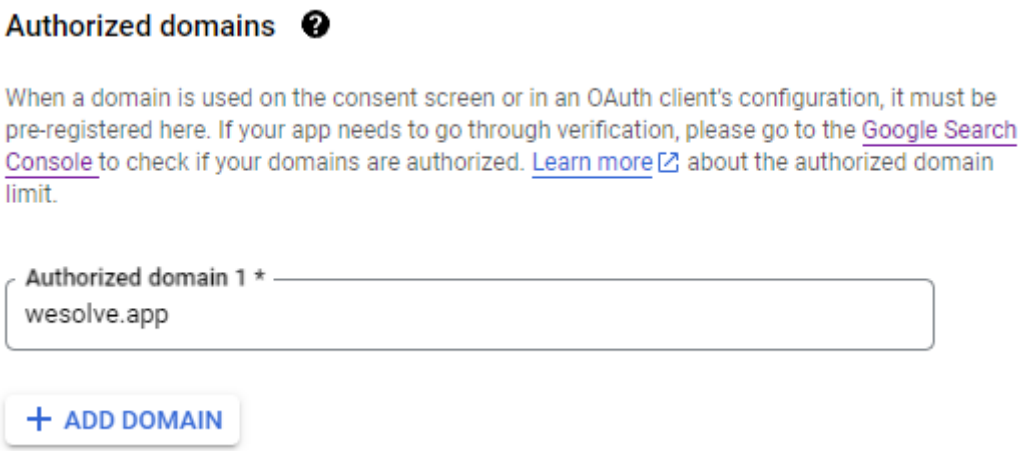
Integrating Google sign-in into your web application allows users to authenticate using their Google accounts.

1. Access Google Cloud Console

- Go to the Google Cloud Console.
- Log in with your Google account.
- Select or create a new project for the Google login functionality.

2. Configure the OAuth Consent Screen

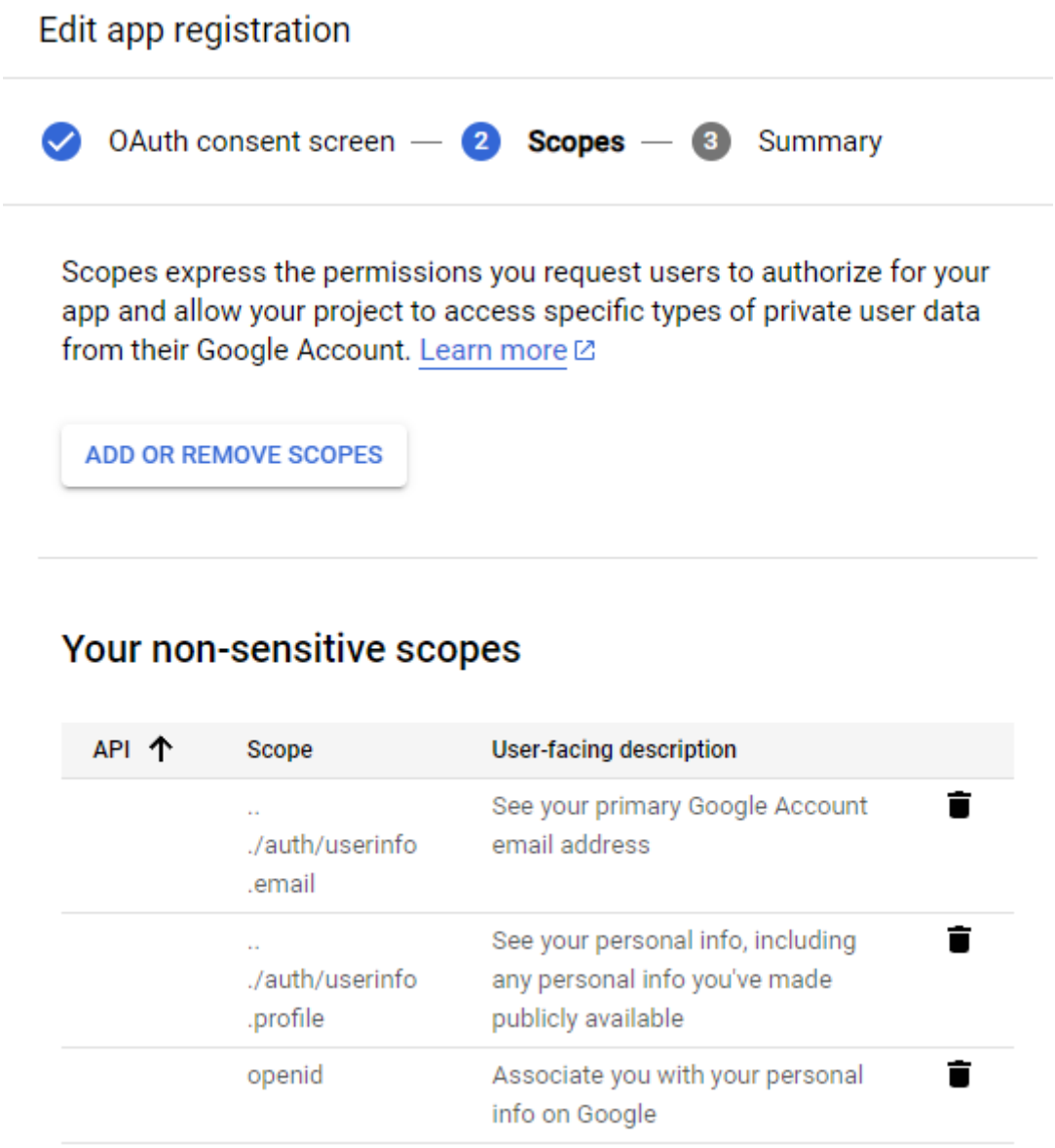
- Navigate to **APIs & Services > Credentials**.
- Click on **CONFIGURE CONSENT SCREEN**.
- Select **External** for the User Type and click **Create**.
- Fill in the required fields on the OAuth consent screen tab:
  - **App name**: "WeSolve"
  - **User support email**: Choose an email for user support queries.
  - **Developer contact information**: Provide your contact email.
- Add your web app's domain to the **Authorized domains** section (e.g., `yourdomain.com`).



3. Add Scopes for the OAuth 2.0 Credentials

- Specify the scopes your application will need: `openid`, `email`, and `profile`.

- These scopes enable access to the user's ID, email, and basic profile info.



4. Create OAuth 2.0 Credentials

- From the **Credentials** page, click **Create Credentials** > **OAuth client ID**.
- Select **Web application** as the application type.
- Under **Authorized JavaScript origins**, add your web app's base URL (e.g., `https://yourdomain.com`).
- In **Authorized redirect URIs**, add the URI for redirecting after authentication (e.g., `https://yourdomain.com/account/login`).
- Click **Create** to receive your client ID and client secret.

5. Setup WeSolve Google login configuration

- Locate and select **Administration** from the left-side menu and select **Settings** to open the settings page.
- Locate and select **External Login Settings** from the tabs menu.
- Locate **Google** and check the box **Enable** to enable Google authentication.
- Configure Google Parameters:
  - **Client ID**: Enter the Client ID obtained in step 4.
  - **Client Secret**: Enter the Client Secret obtained in step 4.
  - **User Info Endpoint**: Specify the URL for retrieving user information from Google APIs. We raccomend to use `https://www.googleapis.com/oauth2/v1/userinfo?alt=json`

Configure external Facebook login

Integrating Facebook sign-in into your web application allows users to authenticate using their Facebook accounts.

1. Create a Facebook App

- Go to Meta for Developers and log in with your Facebook account.
- Navigate to **My Apps** > **Create App**.
- Choose **For Everything Else** as your app type.
- Enter your app details, such as name and contact email, then click **Create App ID**.

2. Configure Facebook Login

- Inside your app dashboard, find the **Add a Product** section and select **Facebook Login** > **Set Up**.
- Choose **Web** as the platform.
- Enter your site URL when prompted.

3. Specify OAuth Redirect URIs

- Navigate to the **Facebook Login** section in your app's dashboard.
- Click on **Settings** under Facebook Login.
- In the **Valid OAuth Redirect URIs** field, enter the URI where users will be redirected after login (e.g., `https://yourdomain.com/account/login`).
- Enable **Login with the Javascript SDK**
- In the **Allowed Domains for the JavaScript SDK** field, enter the URI where users will be redirected after login (e.g., `https://yourdomain.com`).
- Save changes.

4. Secure Your App

- Still in the Facebook Login settings, ensure you configure the **Client OAuth Settings** securely:
  - **Client OAuth Login**: Enabled, allowing OAuth flows from client devices.
  - **Web OAuth Login**: Enabled, allowing OAuth flows from web applications.
  - **Enforce HTTPS**: Ensure this is enabled for secure OAuth redirects.

5. Set up WeSolve Settings

- Open the **External Login Settings** and change the following values:
  - **App ID**: Insert the Meta application's App ID
  - **App secret**: Insert the Meta application's App Secret
- Save changes.

Configure external Microsoft login

Integrating Microsoft Entra ID allows users to sign in to your application using their Microsoft accounts. Follow these steps to create an application in Azure, configure the necessary permissions, and obtain your Client ID and Client Secret.

1. Register a New Application in Azure Portal

- Go to the Azure Portal and sign in with your Microsoft account.
- Navigate to **Azure Active Directory** > **App registrations** > **New registration**.
- Enter a name for your application, e.g., "Your Organisation".
- Choose who can use the application. For most cases, select **Accounts in this organizational directory only (Single tenant)**.
- Enter the Redirect URI (Web) where Azure AD will return OAuth responses. The redirect should corresponde to the base WeSolve application url, i.e. `https://yourdomain.com`.
- Click **Register**.

2. Configure Permissions

- Once your application is registered, go to your application's overview page.
- Navigate to **API permissions** > **Add a permission** > **Microsoft Graph** > **Delegated permissions**.
- Search and add the following permissions:
  - `User.Read`: Allows the app to read the profile of signed-in users.
  - `email`: Allows access to the user's primary email address.
  - `openid`: Allows sign-in and read user profile.
  - `profile`: Allows access to the user's first name, last name, and picture.
- After adding these permissions, click **Add permissions** at the bottom.

3. Grant Admin Consent

- Still in the **API permissions** section, click **Grant admin consent for {Your Organization}**.
- Confirm by clicking **Yes**. This step requires admin privileges in your Azure AD organization.

4. Obtain Client ID and Client Secret

Client ID

- Your application's **Client ID** (also known as Application ID) can be found on the application's overview page in Azure Portal.

Client Secret

- Navigate to **Certificates & secrets** > **New client secret**.
- Add a description for your secret and choose an expiry period.
- Click **Add**, and make sure to copy the Client Secret value immediately, as it won't be displayed again.

5. Use the Client ID and Client Secret in WeSolve

- In WeSolve **Settings** > **External Login Settings** > **Microsoft**, make sure **Enable** is checked and enter the **Client ID** and **Client Secret** you obtained from the Azure portal.
- These credentials will be used to authenticate with Microsoft Entra ID and to securely request access tokens.

Configure external OpenId Connect login

Integrating OpenID with WeSolve allows organizations to streamline user authentication, enhancing both security and user experience. This document guides administrators through the process of setting up external OpenID, detailing each step and explaining the technical concepts involved.

> When the OpenID Connect is enabled, all other authentication mechanisms will not be visible in the login page and only the enabled OpenId provider will be used for authentication.

1. Accessing External Login Settings

1. Ensure you are logged into the WeSolve platform with your administrator credentials.
2. Locate and select **Administration** from the left-side menu and select **Settings** to open the settings page.
3. Locate and select **External Login Settings** from the tabs menu.

2. Enabling and Configuring OpenID Login

In the External Login Settings:

- **Enable OpenID Login**: Locate **OpenID Connect** and check the box **Enable** to enable OpenID authentication.
- Configure OpenID Parameters:
  - **Client ID**: Enter the Client ID provided by your OpenID provider.
  - **Client Secret**: Enter the Client Secret associated with your Client ID.
  - **Authority**: Specify the URL of the OpenID provider.
  - **Login URL**: Provide the login URL where users will be redirected for authentication.
  - **Validate Issuer**: Ensure this is checked for added security, validating the identity of the issuer.

> Make sure your OpenID provider can return the standard claims (openid, profile, email) as specified in OIDC specification: Standard Claims on openid.net

Setting up Claims Mapping

Claims are user attributes shared by the OpenID provider. WeSolve allows custom mapping of these claims to user attributes in your system. You can map additional claims by specifying them in the format `"standard_claim_name": "your_open_id_claim_name"`.

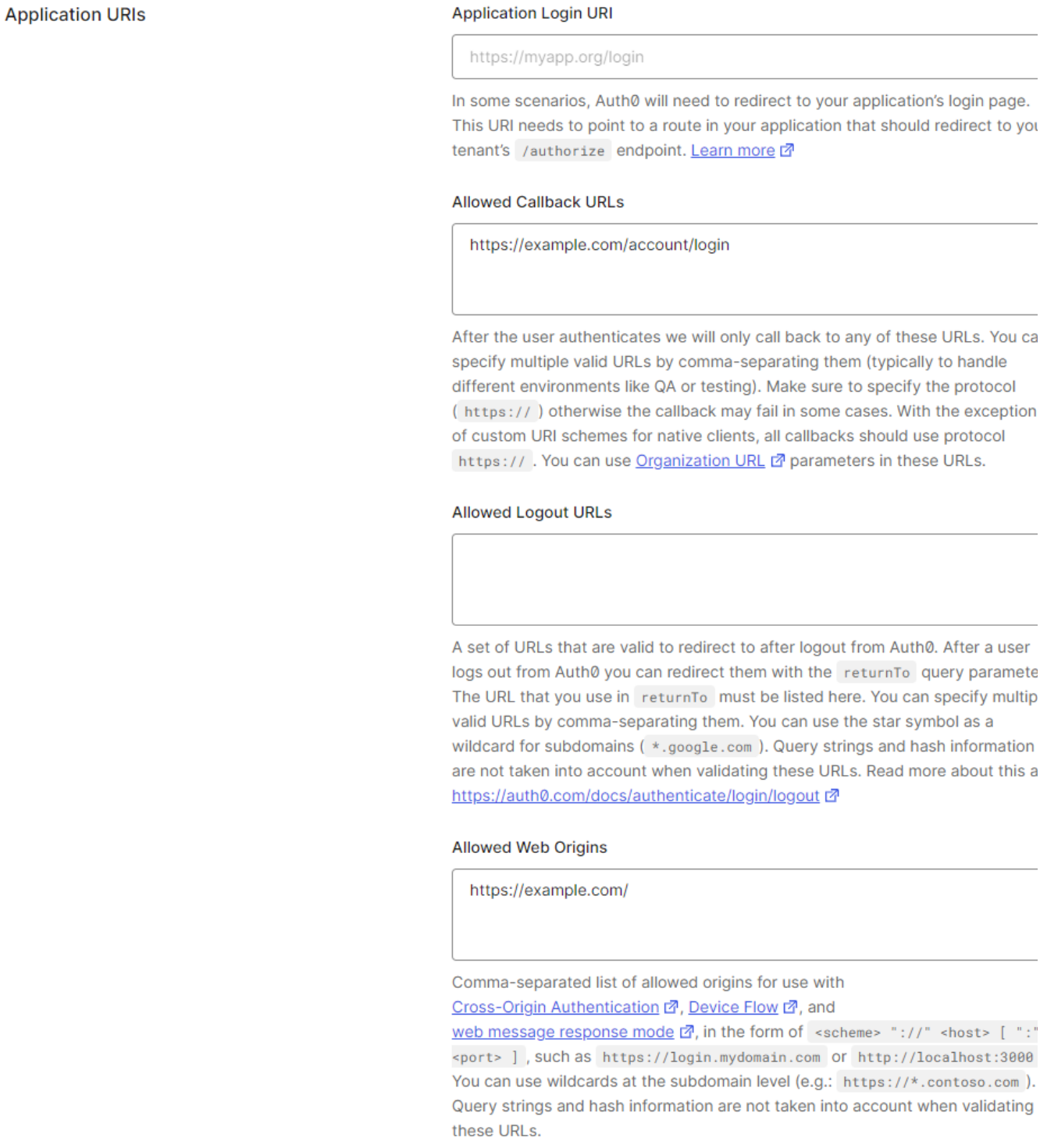
Examples of Integrating Popular OpenID Systems

Below are examples of how to integrate popular OpenID systems with WeSolve:

Integrating with Auth0

1. Open the **Settings** of your Auth0 application
2. In **Application Properties** set the **Application Logo** and the **Application Type** as `Single Page Application`
3. In **Application URIs**, add the value `https://yourdomain.com/account/login` in **Allowed Callback URLs**

4. In **Application URIs**, add the value `https://yourdomain.com/` in **Allowed Web Origins**



5. Open the **External Login Settings** and change the following values:
   - **Client ID**: Insert the Client ID defined in the section **Basic information**
   - **Client Secret**: Insert the Client Secret defined in the section **Basic information**
   - **Authority**: Insert the Authority in the format `https://AUTH0_DOMAIN/`, where `AUTH0_DOMAIN` is defined in the section **Basic information**
   - **Login URL**: Insert the Login Url in the format `https://AUTH0_DOMAIN/authorize`, where `AUTH0_DOMAIN` is defined in the section **Basic information**

Settings Show and change application settings.

Modules | Visibility | Moderation | Appearance | Home page | External Login Setti

Facebook

Enable

Google

Enable

OpenID Connect

Enable

Client Id

gLFYCgrIMgG2s934AoFSx3kYkyumRBkJ

Client Secret

abcdefg123456

Authority

https://example.eu.auth0.com/

LoginUrl

https://example.eu.auth0.com/authorize

Expanding functionality with third-party integrations

Expanding functionality with third-party integrations

External integration through webhooks

Follow these steps to set up webhook subscriptions on the WeSolve platform. This feature allows you to receive real-time notifications of events within the platform directly to your specified endpoint.

Creating a Webook Subscription

1. **Login as Admin**
   Begin by logging into the WeSolve platform with your admin credentials.
2. **Navigate to Webhook Subscriptions**
   Once logged in, go to the `Administration` section, and then select `Webhook Subscriptions` from the menu.
3. **Add New Webhook Subscription**
   In the top right corner of the Webhook Subscriptions page, click the `Add new webhook subscription` button to create a new subscription.
4. **Specify the Webhook Endpoint**
   Enter the URL of the webhook endpoint where you want to receive notifications.
5. **Select Webhook Events**
   In the `Webhook Events` section, choose the specific events you wish to subscribe to. This determines which actions within WeSolve will trigger notifications to your endpoint.
6. **Specify Additional Webhook Headers**
   If needed, you can add extra headers to the webhook requests. In the `Additional Webhook Headers` section, specify any optional header keys and values. This is useful for adding authentication tokens or specifying content types. Adding extra headers can be crucial for ensuring the security of the data transmitted to your endpoint and for making sure the data format is recognized by your server.
7. **Save**
   After configuring your webhook subscription, click the `save` button to activate it.

Viewing a Webhook Subscription

After adding your webhook, you can view and manage it in the `Administration` and `Webhook Subscriptions` page. Here, you'll see a list of all configured webhooks.

Clicking on `Details` next to any subscription allows you to view its specifics, including all attempts to send data. This includes the type of event, event time, response HTTP code, response data, and the data sent to the endpoint.

This setup ensures you are kept up-to-date with the activities within the WeSolve platform, enabling efficient and responsive management of citizen engagement initiatives.

Setting up SMS notifications

Personalizing design with custom CSS