Customizing the Issues module

The WeSolve platform offers a range of customization options for the Issues module, allowing administrators to tailor the feature to the specific needs and policies of their community. This guide outlines the available customization settings and how they can enhance the user experience and administrative control.

Enabling or Disabling the Issues Module

Control the availability of the Issues module to your users with simple steps:

- **Navigation**: Go to `Settings`, then select `Modules`.
- **Toggle Issues Module**: Enable or disable the Issues module by selecting or deselecting it. This determines whether the issue reporting feature is available to your community members.

Moderation Settings

Fine-tune how issues are moderated and displayed in your community:

- **Automatic Approval of Issues**:
  - Navigate to `Settings`, then `Moderation`.
  - Check or uncheck the option to enable or disable automatic approval of issues. With automatic approval enabled, new issues submitted by users will be visible immediately. If disabled, they will require administrative review before being published.

Additional Customization Options

Further customize the user interaction with the Issues module by managing the following settings located in `Settings`, `Visibility`:

- **Enable Anonymous Mode**:
  - If selected, users will have the option to report issues anonymously. Their names will be concealed, ensuring privacy for those who wish to report sensitive or personal

matters.

- **Enable Comments**:
  - If selected, the Issues module will support user comments. This setting fosters community discussion and engagement around reported issues, allowing users to contribute insights, experiences, or support.
- **Enable Rating**:
  - If selected, users can rate the submitted feedback. This feature can help gauge the community's sentiment about specific issues and prioritize them based on urgency or popularity.
- **Enable Location Address**:
  - If selected, users will have the option to include their address or a specific location when reporting an issue. This feature is particularly useful for location-specific concerns, helping administrators and relevant authorities to pinpoint and address the reported issues more effectively.

By customizing the Issues module to fit your community's preferences and needs, you create a more engaging, responsive, and user-friendly environment. These settings empower administrators to maintain a balance between user freedom and content moderation, ensuring that the platform remains a constructive space for community engagement and problem-solving.

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